

Personal Identifiable Information (PII)

Alcatraz values the privacy of our users and individuals in the environments in which our products operate. The Alcatraz platform is not designed for covert surveillance. The system provides configurable image and data retention settings to allow customers to comply with corporate governance and local legislation. The collection of enrollment data for the Alcatraz platform requires the user to interact with the Alcatraz hardware installed in the field. The system uses this data to create a profile that is fused with a users badge data for identity authentication. The Alcatraz profile does not include information such as name, birthdate, email address, etc. Profiles can be deleted at any time. All logs, configurations and profiles are encrypted using industry best practices including AES-128 encryption.

The Alcatraz Administration Portal collects personally identifiable information from its registered users. This may include email address, name, physical address, and telephone number, only for users that have created accounts in the Alcatraz platform. Information about the computer hardware and software used to access the Alcatraz platform is automatically collected by Alcatraz. This information includes: IP address, browser type, domain names, access times, and referring website addresses. This information is used by Alcatraz for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Alcatraz Administration Portal.